

KENYA POWER PENSION FUND

QUALITY POLICY

The Kenya Power Pension Fund is committed to deliver value and quality of life in retirement for our members.

We strive to achieve this by:

- Enhancing our member services and exceeding their expectations through diverse product offering, innovation, and increased awareness.
- Optimizing our performance by giving higher returns through integration of our processes with service providers managing and monitoring.
- Strengthening our organization through structure, governance, culture, improved systems and integrated risk management.
- Implementing a framework of performance management through setting and monitoring of stretching quality objectives for continual improvement

The Board of Trustees, Management and Staff of the Fund are committed to effective implementation and continual improvement of the Quality Management System that complies with ISO 9001:2015 and other applicable requirements.

This policy shall be reviewed as necessary, but at least annually to ensure continuing suitability.



HENRY KYANDA

**CEO & Trust Secretary
Kenya Power Pension Fund**

6th December 2016

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Date

KPPF/CORP/QMS/QP Rev. 1